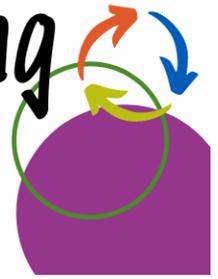




**Technologies  
Community Conference**  
February 23-25, 2022



# Are You Evolving or Revolving?



## Thursday, February 24

6:30 a.m. - 8:15 a.m.

Atrium, Embassy Suites

*BREAKFAST (on your own)*

8:30 a.m. - 9:00 a.m.

Room 203/205, Big Ten

*Welcome*

- Susan Heegaard, MHEC President

9:00 a.m. - 10:30 a.m. (Open to Virtual)

*Keynote*

- Dr. Doreen Dodgen-Magee

The pandemic created a societal shift that had a profound effect on our performance at work as individuals and teams. It has impacted us neurologically, relationally, and intra-personally. Engagement with technology continues to increase, with both positive and negative effects. This session will offer practical tips and tools for thriving and for building a strong, healthy higher education technology team.



Doreen Dodgen-Magee is an author, psychologist, researcher, and speaker. Her new book *Restart: Designing a Healthy Post Pandemic Life* has been featured in the Washington Post, Inside Higher Ed, & Well and Good. Her first book, *Devised! Balancing Life and Technology in a Digital Age*, was published by Rowman & Littlefield and awarded the 2018 Gold Medal for Psychology by the Nautilus Book Awards. Publishers Weekly said about her book: "Psychologist Dodgen-Magee makes a detail-rich, persuasive case for the need to embrace technology yet also 'make some conscious decisions about what place we want technology to hold in our lives.'...This educational, encouraging book leaves its audience with a plethora of helpful suggestions."

10:30 a.m. - 10:45 a.m.

*MORNING BREAK*

10:45 a.m. - Noon (Open to Virtual)

Room 203/205, Big Ten

*Learning Spaces: Panel Discussion*

- Rob Gibson, Director of Learning Technologies, Emporia State University
- Marty Mark, CIO, University of Northern Iowa
- Eric Mosterd, Assistant Director, Center for Teaching and Learning at the University of South Dakota
- Stacey Skoning, Professor of Special Education, University of Wisconsin - Oshkosh.

Learning spaces are empowered by IT and offer instruction in many modes, including F2F, fully online, hyflex, and more. Our panel will offer perspectives from technology, academic, and student perspectives on the expectations and trends that are happening now.

## Thursday, February 24 (continued)

Noon - 12:45 p.m.

Main Dining Room, Big Ten

*LUNCH*

12:45 p.m. - 2:00 p.m.

Room 203/205, Big Ten

*Evolution of Communication: Conversation and Round Tables*

Communication is a key skill in the workplace, but to be a successful communicator it is essential to understand your audiences and the best channels for each. We will explore avenues for communicating with some of our audiences in round-table discussions focused on students, faculty/staff, governing boards/external constituents, information systems, and confidentiality/privacy concerns.

2:00 p.m. - 2:15 p.m.

*AFTERNOON BREAK*

2:15 p.m. - 3:15 p.m. (Open to Virtual)

Room 203/205, Big Ten

*What \$65B of broadband funding means for states and higher ed institutions and how they should prepare*

- Rick Carfagna, State Representative, Ohio House
- Tejus Kothari, Managing Director and Partner, Boston Consulting Group
- Kelsey Clark, Managing Director and Partner, Boston Consulting Group

Leaders from Boston Consulting Group's Public Sector and Higher Education Practices will share their perspectives on how states and higher education systems and institutions can proactively address the digital divide in their communities, leveraging the unprecedented levels of investment potentially available.

3:15 p.m. - 3:30 p.m.

*AFTERNOON BREAK*

3:30 p.m. - 4:30 p.m.

*Lessons Learned During and After a Cyber Attack*

- Shane Perrien, Chief Information Officer, Midland University

Have you ever wondered what happens during an actual cyber-attack from the perspective of a CIO? Join Shane Perrien as he walks you through his story from their initial awareness of a ransomware infection, to diagnosis, to decisions and to implementation of solutions. Shane will also discuss the support and camaraderie that was invaluable while dealing with the attack.

4:30 p.m. - 4:35 p.m.

*Closing Remarks*

## Thursday, February 24 (continued)

5:30 p.m. – 6:15 p.m.

Basil's, Embassy Suites  
NETWORKING

6:15 p.m. – 8:30 p.m.

Salon DEF, Embassy Suites  
DINNER

## Friday, February 25

6:30 a.m. - 8:15 a.m.

Atrium, Embassy Suites  
BREAKFAST (on your own)

8:30 a.m. - 9:00 a.m.

203/205, Big Ten

MHEC Moving Forward

- Deb Kidwell, Director of Technology Initiatives, MHEC
- Shawn Davis, President, Diff6 Exchange

9:00 a.m. - 10:00 a.m.

203/205, Big Ten

Refresh and Renew: The Technologies Community

- **Academic Technologies** with Angela Neria & Cory Falldine  
Room 206, Big Ten
- **Emerging Perspectives** with Jenny Parks  
Room 203/205 Big Ten
- **Information Security** with Chet Strebe  
Room 246, Big Ten
- **Infrastructure** with Nathan Sorensen  
Room 245, Big Ten

The MHEC Technologies Community recognizes that technology's role in higher education is increasingly diverse, continually evolving, and embedded in the fabric of institutional operations. What is the role of the Technologies Community and the advisory groups going forward? *Deb Kidwell will briefly share an overview of the roles in the community before the group goes into breakout sessions.*

## Friday, February 25 (continued)

10:00 a.m. - 10:30 a.m.

Regroup and Sharing

10:30 a.m. - 10:45 a.m.

MORNING BREAK

10:45 a.m. - 11:00 a.m.

203/205, Big Ten

*The Role of Cloud Services as Higher Education IT Evolves*

- John Dunning, Chair, Technologies Executive Committee and Vice President for Information Technology, Wayne State College

Most of the technological solutions being implemented in higher education can intersect with cloud services. It will be important to have a thoughtful strategy to achieve the greatest benefits. In this session, John Dunning will facilitate a conversation around cloud strategy: What are the implications of a cloud strategy for project management, staffing, staff development, communications, and budget? What happens without a strategy? Who has success and horror stories to share?

11:45 a.m. - Noon

Final Thoughts and Closing

### Advisory Groups

Advisory groups are comprised of members of technologies community who have an interest in or are focused on areas of specific interest. The advisory groups are:

1. Academic Technologies
2. Comprehensive Learner Records
3. Emerging Perspectives
4. Information Security
5. Technology Contracts

Learn more at <https://www.mhec.org/policy-research/technologies>.

### State-specific Resources

Download your state's Higher Education in Focus 2021 Performance Update and find additional state-related documents as they become available by selecting your state on MHEC's home page or by going to <https://www.mhec.org/states>.

### Submit Your Ideas

MHEC Technologies Community Project Ideas: [tinyurl.com/y95n3efh](https://tinyurl.com/y95n3efh).



# 2022 Meeting Attendees

## INDIANA

Tari Lambert, Director, Transfer Indiana Central Office, Indiana Commission for Higher Education

Loren Malm, Vice President for Information Technology, Ball State University\*

## IOWA

Joshua Mack, Chief Information Officer, North Iowa Area Community College

Marty Mark, Chief Information Officer, University of Northern Iowa\*

Jeff Nelsen, Institutional Technology Director, Iowa Central Community College■

## KANSAS

Matthew Carver, Director of Information Technology, Kansas State University - Aerospace And Technology

Cory Falldine, Vice President, Infrastructure, Emporia State University

Amy, Kerschner, Vendor Relationship Manager, Butler Community College

Angela Neria, Chief Information Officer, Pittsburg State University\*

Bill Young, Vice President of Digital Transformation/Chief Information Officer, Butler Community College

## MICHIGAN

Terri Abbo, Director, IT Services Alliance, Oakland University

Aric Kirkland, Director, Desktop and Classroom Technology, Eastern Michigan University\*

Scott Thede, Information Technology Director, Ferris State University

## MINNESOTA

Doug Ahlgren, Manager, Inventory & Asset Management, University of Minnesota-Twin Cities■

Ross Berndt, Associate Vice Chancellor, Deputy Chief Information Officer, Minnesota State\*

Jennell Flodquist, ITS Purchasing and Contract Administrator, Minnesota State

Nicolle Peterson, Contracts Manager, Office Of Information Technology, University of Minnesota

## MISSOURI

Aaron Scantlin, Security Analyst & Adjunct Instructor, University of Missouri - Columbia

Albert Stadler, Vice President of Information Services/CIO, Crowder College

Gary Stanowski, Chief Information Officer, Columbia College

Mike Watson, Associate IT Director, University of Missouri - Columbia

## NEBRASKA

Andrew Buker, Assistant VP, Infrastructure Services, University of Nebraska System

Kirk Christian, IT Analyst, Wayne State College

John Dunning, VP for Information Technology, Wayne State College\*

Jeremy Nelson, Director of Information Systems and Application Services, Wayne State College

\*Technologies Executive Committee

■Planning Committee Member

## NEBRASKA (continued)

Shane Perrien, Chief Information Officer, Midland University

Wayne Sager, Technology Sourcing Specialist, Northeast Community College

Richard Haugerud, Assistant Vice President, IT Security Services, University of Nebraska - Lincoln

## NORTH DAKOTA

Dirk Huggett, Assistant CIO, Administration, North Dakota University System\*

Keith Mercer, System Admin Manager, North Dakota University System Office

Randy Wald, Academic Services and Training Operations Manager, North Dakota University System Office

## OHIO

Jennifer March-Wackers, Executive Director, IUC Purchasing Group, Inter-University Council of Ohio

James Raber, Executive Director, Support, Infrastructure and Research Technology, Kent State University Kent Campus

John Rathje, Vice Pres Information Services/CIO, Kent State University Kent Campus\*

## SOUTH DAKOTA

Dan Drenkow, Director of Information Technology, Augustana University

Darby Ganschow, Director of Auxiliary Services, University of South Dakota

Dave Hansen, System Chief Information Officer, South Dakota Board of Regents\*

Eric Mosterd, Assistant Director, CTL/e-Education Fellow, University of South Dakota/ SD Board of Regents

## WISCONSIN

Ruth Ginzberg, Enterprise I.T. Procurement Manager, University of Wisconsin System

Nichole LaGrow, Distance Education Coordinator, University of Wisconsin-Green Bay■

Renee Pfeifer-Luckett, Director, Teaching and Learning Technology, University of Wisconsin System

Ken Ries, Chief Information Security Officer, University of Wisconsin-River Falls

Chet Strebe, Chief Information Officer, Northcentral Technical College\*

## MHEC STAFF

Katie Chock, Senior Meeting, Event, and Operations Manager

Jennifer Dahlquist, Vice President

Susan Heegaard, President

Deb Kidwell, Director of Technology Initiatives

Jenny Parks, Vice President

Mary Roberson, Senior Director of Communications and Marketing

Nathan Sorensen, Director of Government Contracts