



MindManager®

Voluntary Product Accessibility Template

Compliance towards Section 508 of the Rehabilitation Act

MindManager for Windows, Version 2019
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For more Information: <http://www.mindjet.com/>

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Summary Table

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Criteria	Supporting Features	Remarks and explanations
Section 1194.21 Software Applications and Operating Systems	Supports with Exceptions	See section 1194.21 below.
Section 1194.22 Web-based internet information and applications	Supports with Exceptions	MindManager for Windows is not considered a web-based internet information and applications product, although it does support saving in HTML format. See section 1194.22 below.
Section 1194.23 Telecommunications Products	Not Applicable	MindManager for Windows is not considered a telecommunications product.
Section 1194.24 Video and Multi-media Products	Not Applicable	MindManager for Windows does not use multimedia except as covered in section 1194.21.
Section 1194.25 Self-Contained, Closed Products	Not Applicable	MindManager for Windows is not a self-contained product.
Section 1194.26 Desktop and Portable Computers	Not Applicable	MindManager for Windows is software as defined under section 1194.21.
Section 1194.31 Functional Performance Criteria	Supports with Exceptions	See section 1194.31 below.
Section 1194.41 Information, Documentation and Support	Supports with Exceptions	See section 1194.41 below.

Software Applications and Operating Systems – Detail

Section 1194.21 Software Applications and Operating Systems – Detail

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Criteria	Supporting Features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supports	
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supports	
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supports with Exceptions. MindManager for Windows supports technologies that make computer programs more accessible to people who use assistive technology. Visual on-screen focus and tracking is provided throughout MindManager for Windows.	Some elements in MindManager for Windows, such as Help and the Tutorial, do not show the focus element at all. Other elements are not exposed programmatically; thus the input focus is not exposed: <ul style="list-style-type: none"> • Drop-down menu and context menu items are not exposed to Microsoft Active Accessibility MSAA • Map text and notes text is not MSAA

Criteria	Supporting Features	Remarks and explanations
		<p>accessible</p> <ul style="list-style-type: none"> • Outline View text is MSAA accessible only when edited • Some task panes do not expose window title to MSAA • Task panes do not expose some option names to MSAA • Task panes with lower pane do not expose focus in lower pane to MSAA • Color picker color names are not MSAA accessible • Ribbon tab names are not exposed to MSAA. • Topic Notes window name is exposed to MSAA as “unnamed” • Many of the options in dialogs that are not pure text choices are not exposed to MSAA • Elements of the Modify Style mode window are not exposed to MSAA • Analytic views are not exposed to MSAA •
<p>(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in</p>	<p>Supports with Exceptions</p>	<p>See the list in item (c) above for exceptions.</p>

Criteria	Supporting Features	Remarks and explanations
text.		
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supports	Images used throughout MindManager for Windows application for controls, status indicators, or other programmatic elements are consistent throughout the application and, where applicable, consistent with those found throughout the operating system.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supports	MindManager for Windows uses standard functions to send text to the operating system.
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supports	MindManager for Windows supports system-wide color settings as identified in the operating system display properties, with these exceptions: <ul style="list-style-type: none"> • Some dialogs do respond to Windows large fonts or to high-contrast mode • Outline view overrides high-contrast display settings • Some task pane items and dialog option names are not visible in high-contrast mode • Modify style mode prompts are hidden not visible in high contrast mode • Map is not visible in Overview Window in

Criteria	Supporting Features	Remarks and explanations
		<p>high-contrast mode</p> <p>MindManager for Windows Map View and Outline View does not extend operating system user-defined font settings to the document frame due to the need to preserve the WYSIWYG (What You See is What You Get) User Interface (UI) model, however, MindManager for Windows does enable the user to set document font sizes according to their specific needs.</p>
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Supports	MindManager for Windows allows users to display information in a non- animated presentation mode.
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports	
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Not Applicable	
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supports	
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports	

Web-based Internet information and applications – Detail

Section 1194.22 Web-based Internet Information and Applications – Detail Voluntary Product Accessibility Template[®]

Criteria	Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supports with Exceptions	Most, but not all, graphics in generated web pages have "alt" text. Not available for interactive HTML5 export.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not Applicable	
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports	Web output generated by MindManager for Windows conforms to these criteria.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Supports with Exceptions	MindManager for Windows's web exports use style sheets. Some types of exports (e.g. Static Outline) have limited readability without a style sheet. Others (e.g. Simple Outline) are readable without a style sheet.
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not Applicable	
(f) Client-side image maps shall be provided instead of server- side image maps except where the regions cannot be defined with an available geometric shape.	Supports	Web output generated by MindManager for Windows conforms to these criteria.
(g) Row and column headers shall be identified for data tables.	Not Applicable	
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Not Applicable	
(i) Frames shall be titled with text that facilitates frame identification and navigation	Not Applicable	

Criteria	Supporting Features	Remarks and explanations
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supports	Web output generated by MindManager for Windows conforms to these criteria.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes	Supports	Text-only web output generated by MindManager for Windows conforms to these criteria.
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Does Not Support	
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	Not Applicable	
(n) When electronic forms are designed to be completed on- line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Not Applicable	
(o) A method shall be provided that permits users to skip repetitive navigation links.	Supports	Web output generated by MindManager for Windows conforms to these criteria.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Not Applicable	

Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.

Telecommunications Products – Detail

Section 1194.23 Telecommunications Products – Detail Voluntary Product Accessibility Template[®]

Criteria	Supporting Features	Remarks and explanations
(a) Telecommunications products or systems which provide a function allowing voice communication and which do not themselves provide a TTY functionality shall provide a standard non-acoustic connection point for TTYs. Microphones shall be capable of being turned on and off to allow the user to intermix speech with TTY use.	Not Applicable	
(b) Telecommunications products which include voice communication functionality shall support all commonly used cross-manufacturer non-proprietary standard TTY signal protocols.	Not Applicable	
(c) Voice mail, auto-attendant, and interactive voice response telecommunications systems shall be usable by TTY users with their TTYs.	Not Applicable	
(d) Voice mail, messaging, auto- attendant, and interactive voice response telecommunications systems that require a response from a user within a time interval, shall give an alert when the time interval is about to run out, and shall provide sufficient time for the user to indicate more time is required.	Not Applicable	
(e) Where provided, caller	Not Applicable	

Criteria	Supporting Features	Remarks and explanations
identification and similar telecommunications functions shall also be available for users of TTYs, and for users who cannot see displays.		
(f) For transmitted voice signals, telecommunications products shall provide a gain adjustable up to a minimum of 20 dB. For incremental volume control, at least one intermediate step of 12 dB of gain shall be provided.	Not Applicable	
(g) If the telecommunication product allows a user to adjust the receive volume, a function shall be provided to automatically rest the volume to the default level after every use.	Not Applicable	
(h) Where a telecommunications product delivers output by an audio transducer which is normally held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided.	Not Applicable	
(i) Interference to hearing technologies (including hearing aids, cochlear implants, and assistive listening devices) shall be reduced to the lowest possible level that allows a user of hearing technologies to utilize the telecommunications product.	Not Applicable	
(j) Products that transmit or conduct information or communication shall pass through cross-manufacturer, non-proprietary, industry-standard codes, translation protocols, formats or other information necessary to provide the information or	Not Applicable	

Criteria	Supporting Features	Remarks and explanations
<p>communication in a usable format. Technologies which use encoding, signal compression, format transformation, or similar techniques shall not remove information needed for access or shall restore it upon delivery.</p>		
<p>(k)(1) Products which have mechanically operated controls or keys, shall comply with the following: Controls and keys shall be tactilely discernible without activating the controls or keys.</p>	<p>Not Applicable</p>	
<p>(k)(2) Products which have mechanically operated controls or keys, shall comply with the following: Controls and keys shall be operable with one hand and shall not require tight grasping, pinching, or twisting of the wrist. The force required to activate controls and keys shall be 5 lbs. (22.2 N) maximum.</p>	<p>Not Applicable</p>	
<p>(k)(3) Products which have mechanically operated controls or keys, shall comply with the following: If key repeat is supported, the delay before repeat shall be adjustable to at least 2 seconds. Key repeat rate shall be adjustable to 2 seconds per character.</p>	<p>Not Applicable</p>	
<p>(k)(4) Products which have mechanically operated controls or keys shall comply with the following: The status of all locking or toggle controls or keys shall be visually discernible, and discernible either through touch or sound.</p>	<p>Not Applicable</p>	

Video and Multi-media – Detail

Section 1194.24 Video and Multi-media – Detail **Voluntary Product Accessibility Template[®]**

Criteria	Supporting Features	Remarks and explanations
(a) All analog television displays 13 inches and larger, and computer equipment that includes analog television receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals. As soon as practicable, but not later than July 1, 2002, widescreen digital television (DTV) displays measuring at least 7.8 inches vertically, DTV sets with conventional displays measuring at least 13 inches vertically, and stand-alone DTV tuners, whether or not they are marketed with display screens, and computer equipment that includes DTV receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals.	Not Applicable	
(b) Television tuners, including tuner cards for use in computers, shall be equipped with secondary audio program playback circuitry.	Not Applicable	
(c) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that	Not Applicable	

Criteria	Supporting Features	Remarks and explanations
contain speech or other audio information necessary for the comprehension of the content, shall be open or closed captioned.		
(d) All training and Informational video and multimedia productions that support the agency's mission, regardless of format, that contain visual information necessary for the comprehension of the content, shall be audio described.	Not Applicable	
(e) Display or presentation of alternate text presentation or audio descriptions shall be user- selectable unless permanent.	Not Applicable	

Self-Contained, Closed Products – Detail

Section 1194.25 Self Contained, Closed Products – Detail

Voluntary Product Accessibility Template[®]

Criteria	Supporting Features	Remarks and explanations
(a) Self-contained products shall be usable by people with disabilities without requiring an end-user to attach assistive technology to the product. Personal headsets for private listening are not assistive technology.	Not Applicable	
(b) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required	Not Applicable	
(c) Where a product utilizes touchscreens or contact-sensitive controls, an input method shall be provided that complies with §1194.23 (k) (1) through (4).	Not Applicable	
(d) When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.	Not Applicable	
(e) When products provide auditory output, the audio signal shall be provided at a standard signal level through an industry standard connector that will allow for private listening. The product must provide the ability to interrupt, pause, and restart the audio at any time.	Not Applicable	

Criteria	Supporting Features	Remarks and explanations
<p>(f) When products deliver voice output in a public area, incremental volume control shall be provided with output amplification up to a level of at least 65 dB. Where the ambient noise level of the environment is above 45 dB, a volume gain of at least 20 dB above the ambient level shall be user selectable. A function shall be provided to automatically reset the volume to the default level after every use.</p>	<p>Not Applicable</p>	
<p>(g) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p>	<p>Not Applicable</p>	
<p>(h) When a product permits a user to adjust color and contrast settings, a range of color selections capable of producing a variety of contrast levels shall be provided.</p>	<p>Not Applicable</p>	
<p>(i) Products shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.</p>	<p>Not Applicable</p>	
<p>(j)(1) Products which are freestanding, non- portable, and intended to be used in one location and which have operable controls shall comply with the following: The position of any operable control shall be determined with respect to a vertical plane, which is 48 inches in length, centered on the operable control, and at the maximum protrusion of the product within the 48 inch length on products which are free-standing, non-portable, and intended to be used in one location and which have</p>	<p>Not Applicable</p>	

Criteria	Supporting Features	Remarks and explanations
operable controls.		
(j)(2) Products which are freestanding, non- portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is 10 inches or less behind the reference plane, the height shall be 54 inches maximum and 15 inches minimum above the floor.	Not Applicable	
(j)(3) Products which are freestanding, non- portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is more than 10 inches and not more than 24 inches behind the reference plane, the height shall be 46 inches maximum and 15 inches minimum above the floor.	Not Applicable	
(j)(3) Products which are freestanding, non- portable, and intended to be used in one location and which have operable controls shall comply with the following: Operable controls shall not be more than 24 inches behind the reference plane.	Not Applicable	

Desktop and Portable Computers – Detail

Section 1194.26 Desktop and Portable Computers – Detail

Voluntary Product Accessibility Template[®]

Criteria	Supporting Features	Remarks and explanations
(a) All mechanically operated controls and keys shall comply with §1194.23 (k) (1) through (4).	Not Applicable	
(b) If a product utilizes touchscreens or touch-operated controls, an input method shall be provided that complies with §1194.23 (k) (1) through (4).	Not Applicable	
(c) When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.	Not Applicable	
(d) Where provided, at least one of each type of expansion slots, ports and connectors shall comply with publicly available industry standards.	Not Applicable	

Functional Performance Criteria – Detail

Section 1194.31 Functional Performance

Criteria – Detail

Voluntary Product Accessibility Template[®]

Criteria	Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Not Supported	<p>Due to the visual nature of maps, MindManager for Windows documents may reflect attributes such as shape, color, size, position and graphical symbols that may not be effectively represented through an automatically generated, exclusively non-visual format.</p> <p>Outline view text is exposed to MSAA only when edited.</p> <p>Menu commands, context menu commands, map text and notes text are not exposed to MSAA.</p>
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supports with Exceptions	<p>Fonts within the document can be enlarged to suit the user's needs.</p> <p>MindManager for Windows supports the use of screen readers to access some user interface information.</p> <p>MindManager for Windows, with exceptions, supports system large font settings.</p>
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Supports	MindManager for Windows does not require user hearing for access to any application functionality.
(d) Where audio information is important for the use of a product, at least one mode of operation and information	Not Applicable	

Criteria	Supporting Features	Remarks and explanations
retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.		
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Not Applicable	
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supports with Exceptions	Some features do not meet this criteria because they require either a mouse, or a keyboard shortcut that uses multiple modifier keys like Ctrl + Alt or Ctrl + Shift. The Help lists all our keyboard shortcuts if more detail is required. Core functionality (such as entering topics) can be performed with simple keyboard shortcuts like the Enter key.

Information, Documentation and Support – Detail

Section 1194.41 Information, Documentation and Support – Detail

Voluntary Product Accessibility Template[®]

Criteria	Supporting Features	Remarks and explanations
(a) Product Support Documentation provided to end- users shall be made available in alternate formats upon request, at no additional charge.	Supports	MindManager for Windows documentation is provided in digital format for customers on the web for no charge. This documentation is completely accessible using the Adobe Acrobat reader. Online Help is accessible by screen readers.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports with Exceptions	MindManager for Windows product documentation includes a top-level link to “Keyboard Shortcuts.” There is no other specific Accessibility information available.
(c) Support Services for products shall accommodate the communication needs of end-users with disabilities.	Supports through Equivalent Facilitation	Support is available by email and by phone.

MindManager 2019 VPAT

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